

IN THE UNITED STATES DISTRICT COURT
FOR THE WESTERN DISTRICT OF WISCONSIN

ONE WISCONSIN INSTITUTE, *et al.*,

Plaintiffs,

v.

Case No. 15-CV-324

GERALD C. NICHOL, *et al.*,

Defendants.

DECLARATION OF SERGEANT GREG JENSWOLD

I, Greg Jenswold, pursuant to 28 U.S.C. § 1746, hereby declare as follows:

1. I am currently a State Patrol Sergeant at the Wisconsin Department of Transportation (DOT), Division of State Patrol. I have been employed at DOT Division of State Patrol since July 2, 1990.

2. My responsibilities as Sergeant include a wide variety of law enforcement activities, including enforcing state statutes and transportation codes throughout the State of Wisconsin. I also supervise, mentor, and evaluate state patrol troopers assigned to my work units. In addition, I assist in quality-control investigations throughout the state. In my 26 years of service with the division I have received training in situation-specific

interviewing and investigations, public speaking, information gathering techniques, and observation skill training.

3. Earlier this week I was requested to visit several DMV service stations throughout the state to gather information on what the requirements would be for someone with limited access to identification items to obtain the ability to vote in the upcoming November election. We were instructed to request information for a relative that did not have a birth certificate but wanted an ID to vote in the November election. These requests for information gathering were part of an ongoing quality-control investigation. I was not in uniform during these DMV visits.

4. On October 5–6, 2016, I visited the following DMV locations: Watertown, Janesville, Beloit, Elkhorn, Milwaukee Southeast, Milwaukee Southwest, Pewaukee, Green Bay, Appleton, Oshkosh, and Fond du Lac.

5. I lawfully audio-recorded my interactions with the DMV employees at each of these eleven DMV locations. Transcriptions of my audio recordings were arranged by Department of Transportation staff and are attached as follows:

Exhibit 101: Wisconsin Department of Transportation,
DMV Recording—Watertown

Exhibit 103: Wisconsin Department of Transportation,
DMV Recording—Janesville

Exhibit 107: Wisconsin Department of Transportation,
DMV Recording—Beloit

Exhibit 110: Wisconsin Department of Transportation,
DMV Recording—Elkhorn

Exhibit 112: Wisconsin Department of Transportation,
DMV Recording—Milwaukee SE

Exhibit 114: Wisconsin Department of Transportation,
DMV Recording— Milwaukee SW

Exhibit 118: Wisconsin Department of Transportation,
DMV Recording— Pewaukee

Exhibit 124: Wisconsin Department of Transportation,
DMV Recording— Green Bay

Exhibit 125: Wisconsin Department of Transportation,
DMV Recording— Appleton

Exhibit 127: Wisconsin Department of Transportation,
DMV Recording— Oshkosh

Exhibit 130: Wisconsin Department of Transportation,
DMV Recording— Fond du Lac

6. During the eleven DMV visits outlined above, I do not recall ever being told that I could not get an ID for voting for my hypothetical relative. I do not recall ever being told that I needed to obtain a birth certificate or any other documents before they would help my relative get an ID for voting purposes. I do not recall ever being told that I needed a birth certificate to get an ID for voting purposes. I was provided information (written, verbal, or both) at every DMV location on how to get an ID for voting purposes without a birth certificate.

I declare under penalty of perjury that the foregoing is true and correct.

Dated this 7th day of October, 2016.

/s/ Greg Jenswold _____
GREG JENSWOLD

Wisconsin Department of Transportation

DMV Recordings

20161005-114812, Watertown

SERGEANT: This is Sergeant Greg Jenshold, Wisconsin State Patrol. It is October 5th, about 11:47 a.m., at Watertown, Wisconsin DMV.

[Walking into DMV office and waiting in line, :14 – 02:07]

SERGEANT: Got a couple questions for you. Maybe you can steer me in the right direction. My mother-in-law just moved back from Florida. Moved in with us, 84 years old, going on 85. She doesn't drive. Looking for some sort of ID or something. I looked online about an ID . . .

MAN: Did she have, did she have a Wisconsin ID before?

SERGEANT: No. Um, she, Pa, father-in-law, did all the driving, that generation where he kind of takes care of everything. He ain't around not more, she's with us. I'm looking for something for her, for identification, for voting, and stuff like that.

MAN: Do you know if she has a birth certificate?

SERGEANT: Social Security card, I know I've seen that.

MAN: Right.

SERGEANT: Birth certificate, I don't know. I'm not sure.

MAN: Right. Well, if you can find a birth certificate, you bring it in with your Social Security card.

SERGEANT: Okay.

MAN: And if not, and she's living with you, so really she's, nothing's going to be on her, her title or, I mean, in her name with her address on. You could go to the Post Office and fill out a, like a change of address form, and then they send you a confirmation of that. You could bring in that letter with that.

SERGEANT: Okay.

MAN: If you can find all those things, you bring that in with this. And if not, there's a contingency plan where we would get an ID for voting and stuff in time for the election for, without the birth certificate. And then they check into the records from the state, or whatever, where she was born.

SERGEANT: So we wouldn't have to wait for the mail from another state or anything like that, for birth certificate issues and stuff, if we can't dig one up.

MAN: If you can't dig one up, then just have her fill this out to the best [inaudible] and then . . .

SERGEANT: Awesome.

MAN: She would come in and, um, we would take it from there.

SERGEANT: Awesome. And this is the application for . . .

MAN: For the ID.

SERGEANT: The ID, got it. Well, thank you very much. I appreciate your time. You're going to help me out. Appreciate it.

[Walking out of DMV office, 04:07 – 04:34]

SERGEANT: Inside the DMV, there was also at least three posters that I saw advertising the ability to get free identification for voting, two up at the counter and the one on the way in at the front door.

Wisconsin Department of Transportation

DMV Recordings

20161005-123817, Janesville

SERGEANT: Sergeant Greg Jenshold with Wisconsin State Patrol. It is October 5th, about 12:38 p.m., at the Janesville DMV.

[Walking into DMV office and waiting in line, :17 – 01:07]

WOMAN: Hello.

SERGEANT: I have a couple questions for you. Maybe you can help me out. My mother-in-law moved back from Florida about a month ago and moved in with us. Oh, yeah. She's about 84 years old, so she doesn't drive anymore. I don't think she ever drove. I think my father-in-law has driven for them like her whole life. She's looking maybe to get an ID card of some sort so that she can vote and stuff like that. It's, in her wallet, I see a Social Security card. And I haven't found a birth certificate yet though. So I'm just wondering, with these new laws and stuff, where do I start?

WOMAN: So there's a couple ways you can go.

SERGEANT: Okay.

WOMAN: So if she wanted to come in, and I'll give you a registration form, ID [inaudible]. She never had a Wisconsin ID card or a driver's license?

SERGEANT: No, she lived out of state, and we're kind of transplants, so.

WOMAN: Sure, sure. So this is the application she'll fill out. Everything at the top here. And then if she does(?) find the birth certificate, then she can come in and we can start the, what's called the ID Petition process.

SERGEANT: Petition process, okay. And that's . . .

WOMAN: And so with that, so then we send up all of her information to Madison, and then they research and get her information, and that would be an ID card for voting purposes.

SERGEANT: So if she has a birth certificate with her right now, and we dig it out and bring that in, and we come in for like a regular ID. And then there is, we have to mail for

one, or something like that, or there's a time delay, we come in for this thing that you said, a petition or . . .

WOMAN: Yeah, you can like get her in that, an ID receipt [inaudible] that will be sent to her within five days.

SERGEANT: Okay.

[Background noise, 02:51 – 03:04]

WOMAN: [inaudible] like to do. Kind of up to you [inaudible].

SERGEANT: I got to find out what state it is first. She's 84, so I'm not sure. So, okay. This paper, can I take that with me?

WOMAN: Yeah, you can take it. Does she have a [inaudible] at all?

SERGEANT: Pardon me?

WOMAN: Does she have a passport at all?

SERGEANT: She's been to Mexico, so I think she might have one.

WOMAN: Well, if it's not expired, it's been five years, [inaudible] help at all.

SERGEANT: Okay.

WOMAN: [inaudible] If not, she can just come in with it whenever she has one and we can set her up with that process. [inaudible] when she comes.

SERGEANT: Okay. Sounds good. Thank you very much for your help.

WOMAN: You're welcome. [inaudible] what all these require, name and date of birth, birth certificate, identity, which is Social Security, or her out-of-state driver's license or ID card, and then proof of Wisconsin residence, which is right on the back there.

SERGEANT: On this one?

WOMAN: Yep.

SERGEANT: Okay. Sounds great. Thank you very much.

WOMAN: Thank you. Then we can start that process for her.

SERGEANT: All right. Appreciate the help.

[Walking out of DMV office, 04:09 – 04:26]

SERGEANT: I was given the DMV Voter ID Hotline paperwork, the Wisconsin Identification Card application, and an Acceptable Documents for Wisconsin Driver's License Identification Card application information.

Wisconsin Department of Transportation

DMV Recordings

20161005-132752, Beloit

MAN: Sergeant [inaudible]. Wisconsin State Patrol. It is October 5, 2016 at 1:28 p.m. at the Beloit DMV at the ShopKo strip mall center.

[Enters building, waits in line, 00:18 – 7:34]

WOMAN: I was watching you. [Laughs].

MAN: [Laughs]. Good afternoon.

WOMAN: Hello, there.

MAN: I'm hoping you can h-, at least point me in the right direction.

WOMAN: Mm-hmm.

MAN: Um, mother-in-law moved back with us back from Florida . . .

WOMAN: Okay.

MAN: . . . about, I don't know, 30 days ago, n-, not quite a month.

WOMAN: Okay.

MAN: And she's 84.

WOMAN: Okay.

MAN: She doesn't drive . . .

WOMAN: Okay.

MAN: . . . never did drive, but she wants to have an ID card or at least something, availability to vote.

WOMAN: Okay. Does she have her birth certificate or a passport?

MAN: She has Social Security card. That I know.

WOMAN: Does she have a passport?

MAN: Years ago, hmm, I've been married 30 years. So years ago she w-, went with us to Mexico, so she might have a passport . . .

WOMAN: Okay. So if she doesn't have her birth certificate, we'll get her to fill this out. She will need to come in and bring in a Social Security card and w-, proof of address. [Pause]. So customer has requested an ID card from [inaudible]. Customer application MV-304, and the ID application [inaudible]. Okay. So let me get a application for you.

MAN: I have a Wisconsin ID card application, and it looks like she's also has the ID card application as proof of [pause] like driver's license.

WOMAN: Okay. So she would fill this out . . .

MAN: Okay.

WOMAN: . . . and this is just some information that it would be just saying voter's ID only what you . . .

MAN: So it's not like a regular ID, but it would . . .

WOMAN: It's not a regular ID.

MAN: So if we can come up with her . . .

WOMAN: Birth certificate, get her . . .

MAN: . . . then it's . . .

WOMAN: Then w-, this is null and void.

MAN: This one?

WOMAN: Yep.

MAN: And if we can't, and it's going be packed in her stuff somewhere I would hope . . .

WOMAN: I hope so.

MAN: . . . then it would be this one.

WOMAN: Yes.

MAN: So, okay.

WOMAN: And this is one of the proof of ID, I mean, residency . . .

MAN: Okay. So this one would be . . .

WOMAN: . . . for her resid- . . .

MAN: . . . this would be what becomes proof. So she's living with us, that's okay. That's . . .

WOMAN: Does she have a bank account or anything? She's got Social Security so she could bring her SSA form or something . . .

MAN: Right.

WOMAN: . . . we can go from there.

MAN: Just because it'll be mailed through Jefferson [inaudible].

WOMAN: Exactly.

MAN: Okay. Okay. Sounds good.

WOMAN: Okay.

MAN: Well, thank you very much for your help.

WOMAN: You're very welcome.

MAN: All righty. Bye-bye.

[Leaves building, unrelated discussion]

MAN: Okay. Application for ID card. The [pause] Proof of Wisconsin Residency form as well as a sample of the [pause] temporary permit and an application for [pause] the temporary permit.

Wisconsin Department of Transportation

DMV Recordings

20161005-141050, Elkhorn

SERGEANT: Sergeant Jenshold, Wisconsin State Patrol, October 5th, 2016, 2:09 p.m. I'm here at the Elkhorn DMV.

[Walking into DMV office and waiting in line, :17 – 06:03]

SERGEANT: Good afternoon. I'm wondering if you can point me in the right direction. My mother-in-law moved back from, that's a direction at least, my mother-in-law moved back from Florida about a month ago, moved in with us. She's 84 years old. She doesn't drive. She's looking for some type of ID.

MAN: Has she ever had a Wisconsin product?

SERGEANT: She has not had a Wisconsin driver's license or ID card or anything like that.

MAN: Has she ever had a Florida driver's license?

SERGEANT: Never, Pa did all the driving, and he's now deceased.

MAN: Okay. So she's never had, does she have a Florida ID?

SERGEANT: I don't know the answer to that. She's got a Social Security card.

MAN: Okay. I'm asking because we have specific requirements, so I'm asking the questions I need to to point you in the right direction.

SERGEANT: Absolutely.

MAN: So if she has a Florida ID, that would be good.

SERGEANT: Okay.

MAN: Does she have a passport?

SERGEANT: About 20 years ago, they went to Mexico with us. She might.

MAN: So she doesn't have a valid passport. Does she have a certified birth certificate?

SERGEANT: I haven't seen one.

MAN: Okay. Well, we can do. There's a process for if you are able to provide us with all of the normal things that we would require.

SERGEANT: Okay.

MAN: This would be what she'd fill out, and then she needs to come in, and then there will be additional paperwork that needs to be filled out once she's here and up at one of the processing windows.

SERGEANT: Okay. So she would come here for photo and paperwork like Social Security card and whatever she has.

MAN: Yeah. Whatever she's got. Bring whatever you got. Social Security card would be good. If she has a Florida ID, bring that. If she has a certified birth certificate, bring that. But again, if she doesn't have those things, fill out this form and then come in, with whatever you can. Whatever you don't have, we'll work around. There's a process so that she can obtain a Voter ID.

SERGEANT: Okay. Sounds great. I'll get the wife on that.

MAN: All right.

SERGEANT: Thank you, sir.

MAN: Yep. Bring whatever you can, as much as you can. And if you can't bring anything, still come and we'll see what we can do about working around it. But we should be able to, still be able to provide her with some form of Voter ID.

SERGEANT: Awesome.

MAN: Proof of residency would be good if you got any . . .

SERGEANT: She's with us now, so . . .

MAN: So if she's living with you, bring your driver's license. You have a Wisconsin license?

SERGEANT: Absolutely, yep.

MAN: Same address.

SERGEANT: Sounds good.

MAN: So bring that, and one of you bring her with your driver's license. We can work around it.

SERGEANT: Sounds good, sir. Thank you very much.

[Walking out of DMV office, [08:41 – 08:49]

SERGEANT: Okay. I was given a Wisconsin Identification Card application as well as the pamphlet about the Voter ID Hotline from the gentleman behind the information desk.

Wisconsin Department of Transportation

DMV Recordings

20161005-151018, Milwaukee SE

SERGEANT: Sergeant Greg Jenshold with Wisconsin State Patrol on October 5th, 2016, at 3:10 p.m. I'm here at Milwaukee SE on 1835 College Avenue, South Milwaukee DMV.

[Walking into DMV office and waiting in line, :19 – 02:05]

SERGEANT: Hoping you can point me in the right direction. My mother-in-law moved from Florida, back to Wisconsin, about a month ago. She's living with us. She's 84 years old, be 85 pretty soon. She doesn't drive. My wife would like her to be able to vote, but she doesn't drive, she doesn't have a license.

WOMAN: Does she have a state ID from Florida though?

SERGEANT: Not that I've seen. I've seen a Social Security card.

WOMAN: She should have something from Florida. How did she cash her checks?

SERGEANT: I'm sure she has something, but I haven't seen it.

WOMAN: Right. So if she has any documents with her, she should bring me her birth certificate, her Social Security card. Has she switched her bank over here yet?

SERGEANT: Not yet. She's only been here for about a month.

WOMAN: Well, you might want to do some banking. So if you can print out the banking statement with her name and the new address.

SERGEANT: Okay.

WOMAN: Bring that in. We'll take that from the download(?).

SERGEANT: Okay. Even though it's my address, it will be okay?

WOMAN: Doesn't matter if it's her address. That's where she's living. So her name has to be on the top of that.

SERGEANT: Okay.

WOMAN: Okay. And then you're going to fill all of out, and then we're . . .

SERGEANT: And because she is 84 and I don't know about the birth certificate issue, if, where . . .

WOMAN: Wherever she was last born.

SERGEANT: Oh, I know, but . . .

WOMAN: Does she know where she was born?

SERGEANT: Well, I know she knows where was born. It's just a matter of whether she has one of the new ones.

WOMAN: Right. But I'm asking you, do you know if it was like in Wisconsin or was it in Florida?

SERGEANT: No. It was out of state, yeah.

WOMAN: Okay. So the next one is.

SERGEANT: I just want to be sure we're covered, because if I get home and the boss says I don't have all the right information, I'm in trouble [laughs].

WOMAN: Well, what we're doing because a lot of people don't know where their stuff is.

SERGEANT: Okay.

WOMAN: I don't know why but, then this is the next pl-. We would be able to get her, she'd be able to walk out with a paper receipt for an ID.

SERGEANT: Paper receipt, okay.

WOMAN: And then fill in as much as the information that you know, and we can do it, and then . . .

SERGEANT: So this is if I can find everything, we bring this in .

WOMAN: Well, you're still going to need to bring that one in, and then this one too.

SERGEANT: And then that one too. Sounds great. Thank you very much for your help. Alrighty. Bye-bye.

WOMAN: Okay. You're welcome.

[Walking out of DMV office, 03:59 – 04:09]

SERGEANT: Okay. I was given the Wisconsin Identification Card application and an Administrative Petition for Unavailable Documents, and the Hotline brochure from Milwaukee South.

[Walking to car, 04:28 – 04:57]

Wisconsin Department of Transportation

DMV Recordings

20161005-153355, Milwaukee SW

SERGEANT: Sergeant Greg Jenshold(?), Wisconsin State Patrol, October 5th, 2016, at 3:33 p.m. I am at the Milwaukee Southwest DMV at 5500 West Grange Avenue.

[Walking into DMV office and waiting in line in the DMV office, :19 – 3:01]

SERGEANT: Good afternoon.

WOMAN: Hi.

SERGEANT: I'm hoping you can help me out, at least point me in the right direction.

WOMAN: Okay.

SERGEANT: About a month ago, my mother-in-law moved to Wisconsin from Florida.

WOMAN: Okay.

SERGEANT: She moved in with us, oh, yeah, me. She's 84 years old.

WOMAN: Okay.

SERGEANT: Doesn't drive, never drove.

WOMAN: Okay.

SERGEANT: Wondering, and my wife would like her to get some sort of ID for Wisconsin voting purposes or for check cashing or whatever.

WOMAN: Okay, but for the voting purposes, this and this. If she has, she has an ID card from Florida you said?

SERGEANT: I don't know. I've seen a Social Security card, and that's . . .

WOMAN: Social Security card, yep. Do you know if she has like a birth certificate or?

SERGEANT: I don't know. I know that she must have had . . .

WOMAN: She can still get an ID card if she doesn't have those things.

SERGEANT: Okay.

WOMAN: But if she doesn't have those things, then it would be a voting one. It would expire in 60 days.

SERGEANT: Okay.

WOMAN: But for something that would be, you know, a non-expiring one, something, does she have a passport?

SERGEANT: About 20 years ago, she went to Mexico with us, so I'm . . .

WOMAN: So, no. Okay. Well, if she has any of those things.

SERGEANT: Okay.

WOMAN: Bring what you can. It would determine the type of ID that she could . . .

SERGEANT: Okay. So she'll be able to get something.

WOMAN: She would, but, I mean, primarily she wants one just for voting? That one goes away after, I think it's 60 days, 45 or 60, 60 days.

SERGEANT: She would need that.

WOMAN: But if she needs it for . . .

SERGEANT: November.

WOMAN: For things like that, then you want to, you know, get some letters . . .

SERGEANT: Go through the other hoops and make sure we have everything else.

WOMAN: Well, you know, see what she has, instead of bringing what she has and we'll go from there.

SERGEANT: We'll have to dig through everything.

WOMAN: We'll go from there.

SERGEANT: Okay, sounds good.

WOMAN: And then this is the form that needs to be filled out, okay.

SERGEANT: Okay.

WOMAN: And then this just information on if you just want the voter ID.

SERGEANT: Okay, so this phone number right here?

WOMAN: Yep. Just give them a call and they can give you more information on that. I'm just saying if she has the other documents, then bring it. But if she doesn't, then that's fine, we can still give her an ID for voting.

SERGEANT: Okay. Sounds great. Thank you very much.

WOMAN: You're welcome.

[Walking out of DMV office, 5:06 – 5:12]

SERGEANT: I have the ID Hotline sheet and a Wisconsin Identification Card application.

[Walking out of DMV office, 5:27 – 5:37]

Wisconsin Department of Transportation

DMV Recordings

20161005-141050, Pewaukee

SERGEANT: Sergeant Greg Jenswold, Wisconsin State Patrol, October 5th, 2016, at 4:13 p.m. at the Pewaukee DMV off of, uh, 2019 Gulf Road.

[Walking into DMV office and waiting in line, 00:18 – 04:07]

WOMAN: Yes, Sir?

SERGEANT: Hopefully, you can point me in the right direction. Um, my mother-in-law moved from Florida to Wisconsin about a month ago, now lives with us. She's 84 years old.

WOMAN: Sure.

SERGEANT: Doesn't drive. She never drove. Father-in-law did all that for her. Um, my wife would like her to be able to vote.

WOMAN: Okay. Sure.

SERGEANT: So I'm wondering how I do that.

WOMAN: Right, yeah. This is the form for a voter's ID, okay. She'll fill out the very top here. She checks that she's going to use it for voting, yes. And then it's a free ID. Since she's a first-time Wisconsin re-, has she been a Wisconsin resident previously? Okay. Wisconsin asks that you bring either, um, a certified birth certificate or a valid passport, so one of those two. And she, um, the certified birth certificate has like the seal on it.

SERGEANT: Okay. And if we can't come up with one of them, because I don't know when the last time she needed one was, um, then what do we do? I know she has a social security card. That much I know.

WOMAN: Yes. Bring a social security card, and then they'll help you at the counter, um, if she doesn't have her, uh, birth certificate.

SERGEANT: Okay. So there is a way here, a form or something for that then.

WOMAN: There's ways, yeah, right, yes.

SERGEANT: Okay. So I start here, bring her in with this, and then . . .

WOMAN: Yeah.

SERGEANT: Okay. Sounds good. We'll bring everything in. Thank you very much. All right.

WOMAN: Thank you.

SERGEANT: Bye-bye.

[Walking out of DMV office, [05:31 – 05:44]

SERGEANT: At the Pewaukee office, I was given the Wisconsin identification card application. She explained it very well. Um, and that's the only form I have for in here.

Wisconsin Department of Transportation

DMV Recordings

20161006-114716 Green Bay

SERGEANT: Sergeant Greg Jenshold, Wisconsin State Patrol, October 6th, 2016. It is about 11:47 a.m. here at the Green Bay Department of Motor Vehicles.

[Walking into DMV office and waiting in line 00:21 – 01:44]

WOMAN: Can I help you?

SERGEANT: Good morning.

WOMAN: Hi.

SERGEANT: Wonder if you could point me in the right direction. Um, my mother-in-law moved back from Florida about a month ago.

WOMAN: Mm-hmm.

SERGEANT: Uh, she moved in with us, yay [laughs].

WOMAN: Yeah.

SERGEANT: She's 84 years old, um, doesn't drive, never had a driver's license. My father-in-law did all the driving and stuff like that. Um, my wife would like her to have some sort of identification, uh, for voting and things of that nature.

WOMAN: Right.

SERGEANT: How can I help her out?

WOMAN: Well, this is the ID application. If she doesn't have all her documents, this is a petition to just get an ID for voting.

SERGEANT: Okay. So . . .

WOMAN: This is what tells you what she'd have to bring in if she wanted to get like a ID card.

SERGEANT: Okay.

WOMAN: She'd have to have a valid passport or birth certificate. If she has her Social Security card . . .

SERGEANT: I've seen the Social Security card. That, I know she has.

WOMAN: Right, and then she needs one of the documents here, like a utility, gas, electric, landline phone bill [inaudible].

SERGEANT: Okay. So she's living with us. Does Social Security check that's being mailed there or something like that?

WOMAN: If her check is getting mailed there . . .

SERGEANT: Okay.

WOMAN: . . . then you can bring that in for residency.

SERGEANT: Okay.

WOMAN: And if she has her birth certificate and her Social Security card, then she doesn't need to go through this petition piece.

SERGEANT: I'm not sure about the birth certificate.

WOMAN: Right, if she can't find that, then she'd go through this, so . . .

SERGEANT: Okay. Gotcha.

WOMAN: You can fill out and bring in the different things, whichever she needs then.

SERGEANT: Thank you very much, Joann.

WOMAN: Yep, good luck.

SERGEANT: You're a lot of help.

WOMAN: Bye-bye.

SERGEANT: All right. Bye-bye.

[Walking out of the DMV 03:30 – 03:59]

SERGEANT: At the Green Bay Department of Motor Vehicles, the signage for the free ID for voting was plentiful and well displayed. Um, I was given the Wisconsin Identification Card application, and it was explained very well, along with the, uh, yellow

form for accept-ful, acceptable documents for a Wisconsin driver's license or identification card. Also, I was given the flier for the DMV Hotline, Voter ID Hotline and a DMV administrator petition unavailable documentation form, uh, and all were explained which ones be filled out for which reasons.

Wisconsin Department of Transportation

DMV Recordings

20161006-122250, Appleton

SERGEANT: Sergeant Greg Jenswold, October 6th, 2016. It is about 12:22 p.m. here at the Appleton DMV.

[Walking into DMV office and waiting in line, :17 – 06:03]

WOMAN: May I help you?

SERGEANT: Hello. I'm wondering if you can point me in the right direction. Uh, my mother-in-law moved in with us about a month ago. She moved up from Florida. She's 84 years old.

WOMAN: Mm-hmm.

SERGEANT: She doesn't have a driver's license, and I don't think she's ever had a driver's license.

WOMAN: Okay. Hold on one second. [Pause] All right. Go ahead and listen for this number, and they'll answer any of your questions. Okay. Have a seat and listen for your number. We'll call you [inaudible].

SERGEANT: Thank you.

[Waiting to be called, 2:23 – 3:02]

SERGEANT: I wasn't sure where she was sending me. Okay. Um, my mother-in-law moved in with us about 30 days ago, not quite. Um, she moved up from Florida.

MAN: Okay.

SERGEANT: Uh, she's 84 years old. She's never driven, doesn't have a driver's license.

MAN: Okay.

SERGEANT: I know she has a social security number.

MAN: Okay.

SERGEANT: Um, wondering what I need to do. My wife wants me to get her, uh, some forms or something so she can vote in November or, because now she's a resident of Wisconsin.

MAN: Why didn't they just give you that to you up there?

SERGEANT: I'm not sure.

MAN: I'll be right back.

SERGEANT: Okay. [Waiting, 3:34 – 3:45] Gentleman at the counter here, uh, at window 10, uh, knew that the woman at the information booth should have handled it. Uh, he's going back up there to get the paperwork. [Waiting, 3:55 – 4:25]

MAN: If your mom, it's your mom?

SERGEANT: Mother-in-law, yes.

MAN: Um, if your mother-in-law, does she drive at all?

SERGEANT: No, she's never driven.

MAN: Never driven, okay. So if she wants an ID that will be valid for years, uh, what we would need is a certified copy of a birth certificate.

SERGEANT: Okay.

MAN: Um, if you're at it, she might as well bring a social security card, but that's not needed as long as we have the correct . . .

SERGEANT: I know she's got something, yeah.

MAN: . . . um, and then, uh, proof of address, so something like a utility bill, cell phone bill, um, bank statement, in that regards. Now, that's for an ID that she wants that will be good for years.

SERGEANT: Okay.

MAN: Um, they have what they call now the, we're doing the, the voter ID, so that way, people can at least vote.

SERGEANT: Okay.

MAN: So like say if she were to have a driver's license and she did this, the day that they issue this would technically cancel her driver's license. So technically, it would cancel her ID from Florida, but this is just so she's able to vote at that time.

SERGEANT: Okay. So this . . .

MAN: It will actually say on that, on that, um, on that form, that will say for voting purposes only. So whereas, the ID, if you bring in all those documents, they'll make an ID good for eight years.

SERGEANT: Okay. So if we're looking for something quick for November, it's this paperwork.

MAN: Right.

SERGEANT: If it's forever, or not forever but for a long period of time . . .

MAN: Right. Well, actually, it is forever, for the rest of her lifetime here in Wisconsin, yeah.

SERGEANT: Okay. Sounds good. Then we fill out the a-, bring in all that stuff.

MAN: So this is, this question is regarding the I-, the IDPP process for just the void purposes. Here's a, there's a sheet here.

SERGEANT: Okay.

MAN: And this [inaudible] the application for that.

SERGEANT: Okay. Thank you very much.

MAN: And then for the ID, I should have grabbed one up there. I don't know if we have that printed. And if, for the regular ID, that would be for like for bringing the birth certificate, social security card, and the proof of address.

SERGEANT: Got it, okay.

MAN: And then we physically need her here because we have to have . . .

SERGEANT: A photo? Okay. Not a problem. We'll get her here. Thank you very much.

MAN: Yeah. You're welcome.

SERGEANT: Appreciate it, Carter(?).

MAN: Yep, have a good day.

[Walking out of the DMV office, 6:24 – 6:57]

SERGEANT: So at the Appleton DMV, I received the DMV administrator's petition unavailable documentation application form, along with the, uh, Division of Motor Vehicles voter ID outline pamphlet and the, uh, Wisconsin identification card application in case if we had all the documentation to get her that. The signs were different than other signs I've seen. But it said that all voter IDs are free, so a little bit different than the other signs I saw, but, uh, there was at least two of them posted.

Wisconsin Department of Transportation

DMV Recordings

20161005-130930, Oshkosh

SERGEANT: Sergeant Jenswold with the Wisconsin State Patrol. It is October 6th, 2016, at 1:09 p.m. I am at the Oshkosh DMV.

[Walking into DMV office and waiting in line, :14 – 01:19]

WOMAN: Hi, how can I help you?

SERGEANT: Good afternoon. I was wondering if you could point me in the right direction. Um, about a month ago, my mother-in-law moved from Florida in with us, oh, fun. [Laughs] Um, she's 84 years old, doesn't drive. She's never driven.

WOMAN: Okay.

SERGEANT: I know she has a social security card. But my wife wants me to get her some paperwork or something for, uh, for the ability to vote.

WOMAN: Okay. Does she have a passport or her birth certificate with her?

SERGEANT: She had a passport 20 years ago when we went to Mexico.

WOMAN: Oh, but it's not probably valid anymore?

SERGEANT: She's 84 now, not very mobile.

WOMAN: Okay. We would love for her to bring in one from each of these bolded categories. If she doesn't, it's okay. Bring in what she has. Okay?

SERGEANT: Okay.

WOMAN: And then this is the form she's going to need to fill out. If she has out-of-state ID, driver's license, whatever, she can bring that in too. Okay?

SERGEANT: Okay. And if we have problems coming up with, uh, her birth certificate or something like that because . . .

WOMAN: We can, we have a, um, process we can use. But if she has it, then she should bring it in.

SERGEANT: So if she has it, she's golden, okay. And if she doesn't have it, you can still work with it.

WOMAN: Yes, yes.

SERGEANT: And we'll bring her in for the photo and everything.

WOMAN: Yes, yep.

SERGEANT: Sounds good. Thank you very much.

WOMAN: Yeah. Have a . . .

SERGEANT: All righty. Bye-bye.

[Walking out of DMV office, [02:32 – 02:58]]

SERGEANT: At the Oconomowoc, I'm sorry, Oshkosh, uh, DMV, um, I was given the Wisconsin ID card application. She highlighted some areas in which to fill out, along with the yellow form that, uh, gives you the acceptable documentations for Wisconsin ID or driver's license. And she talked about and pointed to, uh, the, uh, declaration application and the fact that, uh, you can get, um, an ID card for voting, uh, even if my mother-in-law didn't have all the paperwork she needed. So just bring her in and they would take care of it. The signage was good, uh, right there by the information desk, as far as getting the free ID.

Wisconsin Department of Transportation

DMV Recordings

20161006-134342 Fond du Lac

SERGEANT: Sergeant Jenshold with the Wisconsin State Patrol. It is October 6th, 2016 at 1:43 p.m. I'm here at the Fond du Lac DMV off of Rolling Meadows Drive.

[Walking into the DMV and waiting in line 00:17 – 02:22]

WOMAN: Hi there, Sir, how can I help you?

SERGEANT: Hello. I was wondering if you can point me in the right direction. Uh, mother-in-law moved back from Florida about, about a month ago. And, uh, she's now living me and my wife. She's 84 years old. She doesn't drive. She's never drove.

WOMAN: Okay.

SERGEANT: But, uh, we're looking for a way for her in November to vote. So wondering what I'm going to have to need for that.

WOMAN: On a technicality, you do not need anything.

SERGEANT: Okay.

WOMAN: I'm going to give you one of these packets. She does need to come in so we can get her photo.

SERGEANT: Okay.

WOMAN: You're going to have all that stuff filled out. I-, does she have an out of state ID or driver's license?

SERGEANT: I've seen a Social Security card. I've not, she doesn't have a driver's license, so maybe an ID, I don't know.

WOMAN: Yeah, does she, if she has an out of state ID, her Social Security card, if you can bring anything from these pa-, this list, would be lovely. We will take everything and anything.

SERGEANT: Everything she's got.

WOMAN: But anything you don't have, we can still get you at least registered to vote. Okay?

SERGEANT: Okay. Sounds great. Well, thank you very much.

WOMAN: You're welcome.

[Walking out of the DMV 03:20 – 4:04, gets into car]

SERGEANT: Okay. Here at the Fond du Lac DMV, uh, very happy and very help [sounds like it skips] what is an acceptable, uh, form of, uh documentation for the ID or driver's license.