
From: Webb, Barbara A
Sent: Monday, November 25, 2013 1:01 PM
To: Degraffenreid, Veronica
Cc: Service Account - IT SADLSHelp; Ruffin, Jackie; Eidson, Kathryn F; Bucholtz, Tracy L
Subject: RE: Follow up
Attachments: RE: HB 589 (VIVA)

Importance: High

Good afternoon Veronica. We will look into #1. Attached is the email string on #2. Are you positive? This is a reversal of the attached email string. This will impact programming, testing and a policy change for the examiners. Thx

From: Degraffenreid, Veronica
Sent: Monday, November 25, 2013 12:00 PM
To: Webb, Barbara A
Subject: Follow up

We need to begin discussion on the following changes/issues:

1. The provisional batch file that we receive from the DMV is once again showing the customer's current DMV address and not the voter registration address from the D116 screen. This affects the ability for the counties to perform adequate provisional research.
2. We would like to request a change to only have the DMV offer voter registration services to individuals who are at least 18 years of age. As you will recall, in September, changes were made to the DMV system in order to comply with the new VIVA changes. Preregistration was eliminated. Although, certain 17 year olds will be eligible for voter registration during certain times of the year, it is problematic to offer voter registration to 17 year-olds who are not yet eligible to be registered. We've determined that the best way to resolve these inconsistencies is to only offer voter registration to those who are 18 and older.

VERONICA DEGRAFFENREID | N.C. State Board of Elections | Elections Liaison | 919.715.1830 | veronica.degraffenreid@ncsbe.gov | www.NCSBE.gov

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