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PRESS RELEASE
Media and Communications Office
(512) 424-2080

DPS Providing Replacement Driver Licenses, ID Cards to Flood Victims

Texans also urged to monitor new storm system

AUSTIN – The Texas Department of Public Safety (DPS) today announced that a DPS mobile disaster unit has been deployed to central Texas to issue replacement Texas driver licenses and replacement Texas identification (ID) cards to victims who lost those documents as a result of the severe storms and flooding that recently impacted that area of the state.

Replacement driver licenses and ID cards will be available from 8 a.m. – 5 p.m. today (Nov. 5) and Wednesday, Nov. 6, at the following location:

Dove Springs Recreation Center
5801 Ainez Drive
Austin, Texas 78744

*Mobile disaster unit located under a tent adjacent to the Recreation Center

Storm victims are asked to bring any available documentation showing Texas residency and identification to obtain their replacement documentation. Individuals will be provided a receipt that will include their photograph and can be used for 45 days. The official card will be mailed to the address provided to DPS during the transaction and should arrive in approximately 10 days.

Heavy rains caused floods and water hazards across parts of central Texas last week, which led to road closures, school and business closings, damaged homes and multiple water rescues.

Additional rain is expected across Texas this week, which could lead to more flooding in areas of the state. Texans should use extra caution in low-lying areas prone to flooding. Keep the following tips in mind to stay safe:

- Monitor weather radios and news broadcasts for updated information on current and anticipated severe weather.
- Be cautious of any water on the road or near creeks, streams, storm drains, etc.
- Never attempt to cross flowing streams or drive across flooded roadways.
- Remember that dangerous waters can seem deceptively calm, and if you encounter flooding, move to higher ground.
Keep in mind that flood dangers are more difficult to recognize at night.

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