For this week we have had inquiries but no additional issuances.

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<th>Issuance</th>
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19 July Weekly EIC Report

- **6A** Inquiry 1: Wednesday, July 17, 2013, a customer inquired about an EC at our DL office in Quitman. He had a valid DL.
- **1B** Inquiry 1: One inquiry at the Arlington DLO on Tuesday, 16 July (Reason for inquiry is not known).
- **6B** Inquiry 2: 2 Inquiries at Austin-South but both had valid Texas DL.

Total EICs Issued Today 0
Total EIC Inquiries Today 5
Total EICs Issued to Date 2
Total EIC Inquiries to Date 36

v/r

Tony Rodriguez
Customer Operations Senior Manager – South and West
Driver License Division
Texas Department of Public Safety
tony.rodriguez@dps.texas.gov
512.424.5657 (O)
512.739.9709 (C)
512.424.5233 (F)
From: Rodriguez, Tony  
Sent: Monday, July 15, 2013 5:37 PM  
To: Rodriguez, Tony; Peters, Joe; Watkins, Paul; Bell, Stephen; Winkley, Salestus; Berkley, Johnnie; Silva, Samuel; Valenzuela, Estella; Valdez, Tomas; Hubbard, Barbara; Garcia, Joseph; Smith, Janie; Melcher, Lori; Gomez, Enrique; Mastracchio, JoeAnna; Ron Grahovec; Crawford, John; Vinger, Tom; Cesinger, Katherine; Hunter, Stephanie; Wells, Charles; Barber, David; Muniz, Barbara; Segundo, Carolina  
Subject: EIC Report CHANGE

Ladies and gentlemen,
We are changing the reporting cycle for EIC reports from daily to a weekly report. The next EIC report you will receive will be on Friday. Regions will provide me a roll-up of issuances and inquiries by 4:00 and I will turn the report around by 5:00.

** I already have your information for today, please do not duplicate this information in your report(s) on Friday.

v/r

Tony Rodriguez  
Customer Operations Senior Manager – South and West  
Driver License Division  
Texas Department of Public Safety  
tony.rodriguez@dps.texas.gov  
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The Driver License Division is committed to quality and excellence in customer service. Please share your thoughts with us via our online customer service survey at: http://www.survey.utexas.edu/txdps/