Scanning Documents

- From the scanner touch screen select:
  - Scan
  - Computer Name:
    - EIC_ADMIN-PC
  - Save as PDF
  - Start Scan
Click on pdf called "Scan"
Drag to the Documents folder on the desktop.
Rename the scanned document pdf to "FirstnameLastname_Documents".
End of Process with Customer

- Return receipt and all original documents except the signature card and EIC application to the customer.

- Signature card, application, will be transported back to the driver license office.

- Explain that this receipt is good for 30 days and if their application and transaction are confirmed they will receive their EIC shortly in the mail.
Steps to Upload EIC Information to Flashdrive

Before transit to a DPS driver license office
1. Plug in Flash Drive to Lap Top
2. Enter Password (Monday@01) & Click "Unlock"
3. Click the "X" to close window
4. Double Click "Upload Flashdrive" icon
5. Click any key to continue
6. Right click on "Safely Remove Hardware" icon.

7. Select "Eject Data Traveler 2.0"
Transport of EIC Data

- Issued EIC's
  - A Trooper will transport the flashdrive, EIC applications (DL-14C/CS), signature cards, and the EIC County Statistic Tracking Sheet to a DPS driver license office.

- EIC Inquiries only
  - Statistic tracking sheet will be faxed to a DPS Regional Office. *(Refer to Appendix C)*

- No Inquiries or Issued EIC's
  - No action needed
Data Deletion (Appendix D)

- Laptop
  - Delete after successful data upload to flashdrive

- Camera
  - Delete photos at the end of each day

- Flashdrive
  - Delete upon return to County Clerk
Contact Numbers

- State Election Official Hotline
  - 1-800-252-8683

- County Election Official Hotline
  - 1-800-252-2216

- Technical Issues
  - DPS Help Desk
  - (512) 424-5432
» Are there any questions?