

IN THE UNITED STATES DISTRICT COURT  
FOR THE WESTERN DISTRICT OF WISCONSIN

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ONE WISCONSIN INSTITUTE, *et al.*,

Plaintiffs,

v.

Case No. 15-CV-324

GERALD C. NICHOL, *et al.*,

Defendants.

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**DECLARATION OF SERGEANT CRAIG LINDGREN**

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I, Craig Lindgren, pursuant to 28 U.S.C. § 1746, hereby declare as follows:

1. I am currently a State Patrol Sergeant at the Wisconsin Department of Transportation (DOT), Division of State Patrol. I have been employed at DOT Division of State Patrol since July 11, 1994.

2. My responsibilities as Sergeant include a wide variety of law enforcement activities, including enforcing state statutes and transportation codes throughout the State of Wisconsin. I also supervise, mentor, and evaluate state patrol troopers assigned to my work units. In addition, I assist in quality-control investigations throughout the state. In my 22 years of service with the division I have received training in situation-specific

interviewing and investigations, public speaking, information gathering techniques, and observation skill training.

3. Earlier this week I was requested to visit several DMV service stations throughout the state to gather information on what the requirements would be for someone with limited access to identification items to obtain the ability to vote in the upcoming November election. We were instructed to request information for a relative that did not have a birth certificate but wanted an ID to vote in the November election. These requests for information gathering were part of an ongoing quality-control investigation. I was not in uniform during these DMV visits.

4. On October 5–6, 2016, I visited the following DMV locations: Milwaukee Central, Milwaukee Downtown, Milwaukee Northeast, Milwaukee Northwest, West Bend, Beaver Dam, Madison East, Portage, Wautoma, Stevens Point, and Wisconsin Rapids.

5. I lawfully audio-recorded my interactions with the DMV employees at each of these eleven DMV locations. Transcriptions of my audio recordings were arranged by Department of Transportation staff and are attached as follows:

Exhibit 104: Wisconsin Department of Transportation,  
DMV Recording—Milwaukee Central

Exhibit 105: Wisconsin Department of Transportation,  
DMV Recording—Milwaukee DT

Exhibit 108: Wisconsin Department of Transportation,  
DMV Recording— Milwaukee NE

Exhibit 109: Wisconsin Department of Transportation,  
DMV Recording—Milwaukee NW

Exhibit 113: Wisconsin Department of Transportation,  
DMV Recording— West Bend

Exhibit 117: Wisconsin Department of Transportation,  
DMV Recording— Beaver Dam

Exhibit 120: Wisconsin Department of Transportation,  
DMV Recording— Madison East

Exhibit 122: Wisconsin Department of Transportation,  
DMV Recording— Portage

Exhibit 123: Wisconsin Department of Transportation,  
DMV Recording— Wautoma

Exhibit 128: Wisconsin Department of Transportation,  
DMV Recording— Stevens Point

Exhibit 131: Wisconsin Department of Transportation,  
DMV Recording— Wisconsin Rapids

6. During the eleven DMV visits outlined above, I do not recall ever being told that I could not get an ID for voting for my hypothetical relative. I do not recall ever being told that I needed to obtain a birth certificate or any other documents before they would help my relative get an ID for voting purposes. I do not recall ever being told that I needed a birth certificate to get an ID for voting purposes. I was provided information (written, verbal, or both) at every DMV location on how to get an ID for voting purposes without a birth certificate.

I declare under penalty of perjury that the foregoing is true and correct.

Dated this 7th day of October, 2016.

/s/ Craig Lindgren  
CRAIG LINDGREN

Wisconsin Department of Transportation

DMV Recordings

20161005-123059, Milwaukee Central

[Background noise]

**MAN:** Hi. Question. I, she gave me some stuff for the voter registration. My question is that my mother-in-law moved in from us from Florida . . .

**WOMAN:** Okay.

**MAN:** . . . who is ill. She's been here for 30 days. We haven't gone through all her stuff. I know she's got a Social Security card. Doesn't have a DL . . .

**WOMAN:** Does she have a birth certificate?

**MAN:** I don't know where it is.

**WOMAN:** Does she have an out of state ID or driver's license?

**MAN:** Nope.

**WOMAN:** Okay.

**MAN:** [Laughs].

**WOMAN:** Does she have anything with her address on? Does she get mail from the Social Security office or Medicare or?

**MAN:** That's getting forwarded.

**WOMAN:** No. We don't want anything that's forwarded . . .

**MAN:** To our address.

**WOMAN:** She's here visiting?

**MAN:** No. She's going to stay with us.

**WOMAN:** Okay.

**MAN:** Because she's ill.

**WOMAN:** Does she get W2? Does she get food stamps? Does she get any kind of medical, any kind of assistance?

**MAN:** Not that I know of. I haven't gone through everything yet but . . .

**WOMAN:** [Inaudible].

**MAN:** . . . um, but she wants to get an ID card.

**WOMAN:** Gotcha. Okay. Does she . . .

**MAN:** [Inaudible].

**WOMAN:** First of all, she has to come in.

**MAN:** Okay.

**WOMAN:** Okay? Bring her Social Security card. Find some stuff that has her name and address on it, the address she's living at now.

**MAN:** Okay.

**WOMAN:** Just grab a bunch of stuff, whatever you can find. We can, we can . . .

**MAN:** Because all the bills and stuff [inaudible] in our name.

**WOMAN:** Exactly. But . . .

**MAN:** So . . .

**WOMAN:** . . . she, she gets Social Security, so bring one of those in, even if it has a forwarding address on it, just bring it in.

**MAN:** Okay.

**WOMAN:** And we will do our very best to get her an ID to vote.

**MAN:** Okay.

**WOMAN:** Okay?

**MAN:** All right. No application? Nothing that I have to fill out?

**WOMAN:** We've got all kinds of applications . . .

**MAN:** They gave me this stuff, but . . .

**WOMAN:** . . . she, uh, she has to be here.

**MAN:** To do it.

**WOMAN:** To do it.

**MAN:** Okay.

**WOMAN:** Cannot do it for her.

**MAN:** Okay.

**WOMAN:** There you go. Okay?

**MAN:** All right.

**WOMAN:** Read all that and see what it tells you.

**MAN:** Okay.

**WOMAN:** Okay?

**MAN:** Thanks.

[Background noise, leaves building]

**MAN:** Oops. Excuse me [inaudible].

**WOMAN:** I'm sorry.

**MAN:** That's alright.

[Background noise]

Wisconsin Department of Transportation

DMV Recordings

20161005-131318, Milwaukee DT

**MAN:** All right. I'm at the, uh, Milwaukee Downtown DMV Office, 819 North Sixth Street getting ready to enter now. Today is October 5<sup>th</sup>.

[Enters building, waits in line, unrelated discussion 00:12 – 9:02]

**MAN:** Question. My mother-in-law just moved up here with us, she's 86, from Florida.

**WOMAN:** Okay.

**MAN:** Because she's ill, she wants to get an ID card to vote. She's been with us for a month now.

**WOMAN:** Mm-hmm.

**MAN:** All she got is, all I could find is that she's got a Social Security card. I don't know where her birth certificate is. We're still sifting through stuff. And she's still . . .

**WOMAN:** Okay. There is a couple options. If she doesn't have a ID ca-, uh, like a d-, a birth certificate here . . .

**MAN:** Yeah.

**WOMAN:** . . . she can do the petition process.

**MAN:** Okay.

**WOMAN:** Um, that, w-, um, what you do is she'd fill this, this part out . . .

**MAN:** Mm-hmm.

**WOMAN:** . . . sign it and date it, so this top area.

**MAN:** Okay.

**WOMAN:** And then this part, top part out. Where was she born?

**MAN:** Panama.



**WOMAN:** Ooh.

**MAN:** But her, uh, she's, she's a U.S. Citizen.

**WOMAN:** Does she have a, like a naturalized, is she a naturalized citizen or is she a permanent . . .

**MAN:** Um, well, she married, uh . . .

**WOMAN:** Service member?

**MAN:** Correct. Well, he was actually for the fed-, federal government, so, yeah.

**WOMAN:** So does she have a, a permanent resident card or . . .

**MAN:** Hmm, she's naturalized through the Canal Zone. He was a Canal Zone police officer in Panama, so . . .

**WOMAN:** Does she have a naturalization certificate? That, because that might be what she uses.

**MAN:** I-, it could be.

**WOMAN:** Yeah. So . . .

**MAN:** I, I don't know. I'd have to ask my wife on that one.

**WOMAN:** Um . . .

**MAN:** Um . . .

**WOMAN:** You could [inaudible] . . .

**MAN:** But I know she is a U.S. Citizen. She has a Social Security card number, everything . . .

**WOMAN:** Okay. You want . . .

**MAN:** . . . because of Panama.

**WOMAN:** . . . to bring in that type of thing as much as you can.

**MAN:** Yes. And we know we have that.

**WOMAN:** Okay.

**MAN:** It's just the, the birth certificate we're having trouble.

**WOMAN:** Yeah.

**MAN:** And she didn't drive. She's 86.

**WOMAN:** Yeah. So what you would do is you'd have her fill this out. Okay? So she wasn't born in the U.S., so you'd have to fill out this other part.

**MAN:** Mm-hmm.

**WOMAN:** Okay. So fill it out to here.

**MAN:** Yep.

**WOMAN:** And this is a petition process . . .

**MAN:** Okay.

**WOMAN:** . . . and if she, she doesn't get a, a voter's ID right away. It goes to Madison, and they send it out from there.

**MAN:** Okay.

**WOMAN:** Let me just get the other sheet . . .

**MAN:** I take it she has to come in for that then?

**WOMAN:** Yeah. She will have to . . .

**MAN:** Okay.

**WOMAN:** . . . come in. [Inaudible].

**MAN:** What's that?

**WOMAN:** [Inaudible].

**MAN:** Okay.

**WOMAN:** If it's hard for you [inaudible] stop by this office, you can go to any DMV.

**MAN:** Okay.

**WOMAN:** And there's two that are open on Saturdays.

**MAN:** Great.

**WOMAN:** And that's Mill Road, and, um, Mill Road, and, um, Grange.

**MAN:** Okay. [Inaudible].

**WOMAN:** So do you want to . . .

**MAN:** And Mill Road is, that's the north one. Right?

**WOMAN:** Uh, Mill Road is, is north. Um, Grange is way south.

**MAN:** Okay. [Inaudible].

**WOMAN:** Here you want, here I can give you this. It's in Greenda-, Greendale.

**MAN:** Oh, okay.

**WOMAN:** Here. This is [inaudible] didn't get to cut these yet. So these are the ones that are open on Saturday if that's easier for you.

**MAN:** Okay.

**WOMAN:** You can park closer than you can here. There you go.

**MAN:** Great.

**WOMAN:** Thank you.

**MAN:** Well, thank you. You've been very helpful.

**WOMAN:** Thank you. [Inaudible].

[Leaves building]

Wisconsin Department of Transportation

DMV Recordings

20161005-134957, Milwaukee NE

**MAN:** Okay. I'm here at the, uh, Milwaukee Northeast DMV location located at 6073 North Teutonia Avenue. It's October 5<sup>th</sup>, and I'm getting ready to go in.

[Enters building]

**WOMAN:** Hello, sir. Can I help you?

**MAN:** Hi. How are you?

**WOMAN:** I'm doing alright. How are you?

**MAN:** Just a quick question . . .

**WOMAN:** Sure.

**MAN:** Um, my mother-in-law moved in with us.

**WOMAN:** Sure.

**MAN:** She's from Florida.

**WOMAN:** Gotcha.

**MAN:** She's 86, so we're taking care of her. She's been there for a month. She's ill . . .

**WOMAN:** Yeah.

**MAN:** She wants to vote.

**WOMAN:** Yeah.

**MAN:** She doesn't have an ID card. She got a Social Security card. Can't find her . . .

**WOMAN:** Birth certificate?

**MAN:** . . . birth certificate. Yep. [Coughs.].

**WOMAN:** Okay. Okay. W-, where were we born?

**MAN:** Panama.

**WOMAN:** Panama.

**MAN:** She is a U.S. citizen though.

**WOMAN:** She is a citizen though.

**MAN:** Yeah. Because she married, uh, my father-in-law.

**WOMAN:** Oh, okay.

**MAN:** So she is, she has a Social Secur- . . .

**WOMAN:** So she wouldn't actually have a birth certificate. She will have [inaudible]. So that's fine. So right now, uh, because of voting . . .

**MAN:** Yep.

**WOMAN:** . . . um, what we can do is try to research her birth, basically.

**MAN:** Okay.

**WOMAN:** Um, you can bring her in with the Social Security card. If we can, proof of address, if you can. No biggie if you can't, but that kind of helps.

**MAN:** Mm-hmm.

**WOMAN:** Proof of address would be like a bill in her name though, and if she's staying with you guys . . .

**MAN:** Right. Sh- . . .

**WOMAN:** . . . probably not. Unless sh-, we do a change of address for her at the post office. They'll like send something in the mail in a couple days . . .

**MAN:** Okay.

**WOMAN:** . . . so that. But no biggie. Um, so bring in as much as you can pretty much to prove who she is.

**MAN:** Okay.

**WOMAN:** Uh, we have her fill out the application, take a photo. We process her here, but she doesn't get anything right away, to be honest.

**MAN:** Okay.

**WOMAN:** Because h-, we have to research her birth. Madison takes over that part. They tell us within five to six business days if they can verify who she is . . .

**MAN:** Okay.

**WOMAN:** . . . and then she'll get an actual Voter ID, which is strictly for voting is how they're doing it now. So w-, it's not supposed to be able to be used for anything else but that.

**MAN:** Okay. Just for voting. Okay.

**WOMAN:** But, yeah, but it's something. So, but, yeah, that'd be the, the steps, the process . . .

**MAN:** Is there anything that I can take, take, fill or whatever?

**WOMAN:** Uh, you can fill out this application here. Yep. That's . . .

**MAN:** What about questions or anything like that?

**WOMAN:** Just, that is the application she fill out, um, once she got here. Um, and that's it. We just got to have her here to take a photo for us and stuff.

**MAN:** Okay.

**WOMAN:** Okay?

**MAN:** Alright. Thank you much.

**WOMAN:** [Inaudible].

**MAN:** You too.

[Leaves building]

**MAN:** Eh, she provided me with the documents for the identification and petition, voting, uh, all ID cards used for voting are [inaudible], and it does have the hotline number on it.

Wisconsin Department of Transportation

DMV Recordings

20161005-140746, Milwaukee NW

**MAN:** Okay. I'm here at the Milwaukee Northwest DMV location, 7301 West Mill Road. It is October 5<sup>th</sup>, and I'm getting ready to go in.

[Enters building, waits in line 00:11 – 2:45]

**WOMAN:** Coming up.

**MAN:** Hi. I had a question. My mother-in-law moved in with us. She's 86 years old from Florida. Um, she was injured, so she's going to be staying with us for a while . . .

**WOMAN:** Mm-hmm.

**MAN:** She wants to vote.

**WOMAN:** Mm-hmm.

**MAN:** So doesn't have any ID. She's go-, I found her Social Security card. I don't know where her birth certificate is . . .

**WOMAN:** Okay. We're going to fill out the top portion for her. Follow the yellow arrows. Stand back in the green line.

**MAN:** I don't have her with me.

**WOMAN:** You'll have to bring her with you, because she needs to take a new photo.

**MAN:** New photo.

**WOMAN:** Mm-hmm.

**MAN:** Okay. She's never had an ID card or anything . . .

**WOMAN:** Yeah.

**MAN:** Just . . .

**WOMAN:** She has to fill out this top portion right here.

**MAN:** This top? Okay. Alright.

**WOMAN:** [Inaudible].

**MAN:** Thank you very much.

[Leaves building]



Wisconsin Department of Transportation

DMV Recordings

20161005-151656, West Bend

[Background noise]

**MAN 1:** Okay. I'm at the West Bend DMV located at 1516 West Paradise Drive. Today is October 5<sup>th</sup>, and I'll be headed inside.

[Enters building, waits in line 00:15 - 02:07]

**MAN 1:** Hi. How are you?

**MAN 2:** I'm good.

**MAN 1:** I just had a quick question for you. My, um, my uncle, uh, moved back here to Wisconsin. He's living in Beaver Dam.

**MAN 2:** Okay.

**MAN 1:** He pretty much bounced around, f-, I'm trying to help out w-, um, you know, he's been moving throughout the country . . .

**MAN 2:** Okay.

**MAN 1:** . . . never really he-, held a job or something, but he, primarily he lived in Illinois.

**MAN 2:** Alright.

**MAN 1:** And I want to know if he can get a, um, some type of ID or anything for voting. I know he had a temp license at one time, but that was a long time ago. [Pause].

**MAN 1:** I, all he needs is a vota-, voteri-, voting ID. Uh, there's the application form and some information. If you have questions, th-, you can call them.

**MAN 2:** Okay.

**MAN 1:** And if, uh, he can't come up with any, uh, backup documentation . . .

**MAN 2:** Okay.

**MAN 1:** . . . birth certificate, Social Security card, stuff like that, then we fill that out.

**MAN 2:** Okay.

**MAN 1:** He's been bouncing around, he probably can't find it. Huh?

**MAN 2:** I don't know . . .

**MAN 1:** But if he . . .

**MAN 2:** I'll, I'll check, but . . .

**MAN 2:** . . . if, if he, was he raised in Milwa-, or Wisconsin [inaudible]?

**MAN 1:** No. He pretty much lived in, uh, well, all over, but Illinois was primary.

**MAN 2:** Okay. If he has some, some kind of driver's license or old ID card . . .

**MAN 1:** I know he had a temp at one point . . .

**MAN 2:** Okay. That might be . . .

**MAN 1:** . . . but it's like a long time ago.

**MAN 2:** . . . that might help to identify him, but.

**MAN 1:** Yeah. Probably more than ten years, but . . .

**MAN 2:** But, uh, yeah, w-, whatever he can find it would be very helpful, Social security card especially.

**MAN 1:** Okay. So just take these forms to him. And do they have a DMV office in Beaver Dam?

**MAN 2:** You know what? I don't know. That's a really good question. Here's a number you can call.

**MAN 1:** Okay. All right. Thank you very much.

**MAN 2:** All right. [Leaves

building]

**MAN 1:** The gentleman provided me with all three documents for the Wisconsin Identification ID applicant, the administration petition, and also the number for the DMV

hotline. And he also gave me another card that I could locate, uh, any location of a DMV. Very helpful.

Wisconsin Department of Transportation

DMV Recordings

20161005-161512, Beaver Dam

**MAN 1:** Okay. I'm here at the Beaver Dam DMV, North 7146 East Plaza Drive, getting ready to go in.

[Enters building, unrelated discussion, waits in line 00:10 – 2:21]

**MAN 2:** Sir, howdy. Come on up [inaudible] . . .

**MAN 1:** Hi. How are you, sir? I got a question I'm trying to he-, help my uncle out. Um, he recently moved back here, living over towards West Bend.

**MAN 2:** Back here from?

**MAN 1:** Um, he was out of s-, well . . .

**MAN 2:** Out of state?

**MAN 1:** Correct.

**MAN 2:** Okay.

**MAN 1:** Uh, he primary lived in Illinois, but he . . .

**MAN 2:** Okay.

**MAN 1:** . . . he's been bouncing around all over . . .

**MAN 2:** So he got his license in Illinois then?

**MAN 1:** No. He only applied for a temps. Uh, e-, about ten years ago but never got a license.

**MAN 2:** Uh, okay.

**MAN 1:** But I want to know what I can do for him for getting an ID card, and, obviously for voting.

**MAN 2:** He had, he had a Wisconsin temps?

**MAN 1:** Nope. Illinois.

**MAN 2:** Um, well, so he wants an ID card, what, to, to vote then, or?

**MAN 1:** Correct. Yep.

**MAN 2:** The best thing to do, [pause], if, if you have a, does he . . .

**MAN 1:** Doesn't really have a . . .

**MAN 2:** He wants it just to vote? That's all he wants it for?

**MAN 1:** Well, he wants an ID card as well.

**MAN 2:** Oh, he wants an ID card?

**MAN 1:** Yeah. As well . . .

**MAN 2:** Okay.

**MAN 1:** . . . but he wants to do it for voting too.

**MAN 2:** Okay. Well, there's a couple of different ways to go through that. If, um, so if he's just wants a regular ID card . . .

**MAN 1:** Mm-hmm.

**MAN 2:** . . . uh, and he has a birth certificate or a passport and proof of, uh, Wisconsin residency, we'll bring that in and get him started for that.

**MAN 1:** Okay.

**MAN 2:** If he doesn't have any of those documents, if he's missing his birth certificate or passport, uh, doesn't have proof of residency, any of that, there's other stuff he can do to get a Voting ID card.

**MAN 1:** Okay.

**MAN 2:** And they've, you call that number right there.

**MAN 1:** [Inaudible].

**MAN 2:** So without talking to him directly, you know, [inaudible], hand that to you, you can hand that to him, and he can look that over. And, like I said, if he has questions, then call the number right there. They'll help you get him taken care of. Okay?

**MAN 1:** Okay. I don't know much other than that.

**MAN 2:** Yeah. [Inaudible].

**MAN 1:** I see you were a Master Blaster?

**MAN 2:** Yes, I am.

**MAN 1:** Yeah. I was a dump(?) master too. [Inaudible].

**MAN 2:** All right. Cool beans. Eighty-second then, or?

**MAN 1:** I was actually in the 118<sup>th</sup> [inaudible] Airborne Corps, so . . .

**MAN 2:** Thanks for your time, man.

**MAN 1:** Yeah. You too. [Leaves building]

**MAN 1:** The gentleman was very helpful. Gave me the, uh, unable to approve documentation, administrative petition, also the Wisconsin application for ID card. Received valid for r-, voting purposes only, what it looks like, and also the DMV, uh, hotline. Very helpful gentleman.

Wisconsin Department of Transportation

DMV Recordings

20161006-093057 Madison East

**SERGEANT:** This is Sergeant Lindgren. Today's date is October 6<sup>th</sup>. I'm out at the Madison East DMV located at 2001 Bartillon Drive, getting ready to go in.

[Walking into the DMV and waiting in line 00:10 – 05:47]

**SERGEANT:** Morning. I have a question. My mother-in-law just moved in with us in Sun Prairie.

**WOMAN:** Mm-hmm.

**SERGEANT:** Uh, from Florida because of health reasons.

**WOMAN:** Okay.

**SERGEANT:** Um, she wants to get an ID card to vote. Um, she wants to get, she wants to get an ID card to vote, but she doesn't have a driver's license. She never drove. She's 86 years old. She has a Social Security, um, card, and I don't know where her birth certificate is. We haven't located that yet.

**WOMAN:** Okay. Um, does she have a [pause], an ID from Florida or no?

**SERGEANT:** No.

**WOMAN:** Okay. So what she'll need is anything possible that she has, she should bring in.

**SERGEANT:** Okay.

**WOMAN:** We have a special process that we can locate the birth certificate, um, they, she will get a receipt that day, but not necessarily the card or anything.

**SERGEANT:** Okay.

**WOMAN:** Um, because we have to research and pull up the information for the birth certificate and all that stuff.

**SERGEANT:** Okay.

**WOMAN:** So it takes a little bit of time, but, yes, we can, but whatever you've got . . .

**SERGEANT:** Mm-hmm.

**WOMAN:** . . . for information for address, uh, Social Security card, um, anything . . .

**SERGEANT:** Okay.

**WOMAN:** . . . basically, so . . .

**SERGEANT:** Is there paperwork that I have to do, I mean . . .

**WOMAN:** Um, well . . .

**SERGEANT:** . . . to make sure that she gets that before she's going to vote.

**WOMAN:** . . . she'll have to fill this out.

**SERGEANT:** Okay.

**WOMAN:** Um, and then we'll a different packet when your [inaudible] comes in. So whatever documents that she has . . .

**SERGEANT:** Okay.

**WOMAN:** . . . I would bring them.

**SERGEANT:** Okay.

**WOMAN:** So if you've got something with, I don't know if she's got any, any bills or anything coming to her name or a bank account with the name change or any . . .

**SERGEANT:** Uh, she's living with us, so, yeah.

**WOMAN:** . . . um, that kind of thing, um, any kind of proof of residency, Social Security card, anything like that.

**SERGEANT:** Okay.

**WOMAN:** Anything to help that process.

**SERGEANT:** Okay. All right.

**WOMAN:** But, yeah, that is the application, so everything from signature on up.



**SERGEANT:** Okay.

**WOMAN:** And then, like I said, she'll get a receipt that day, but not necessarily the card yet.

**SERGEANT:** Okay. All right. Thank you very much.

**WOMAN:** You're welcome.

[Walking out of the DMV 07:42]

**SERGEANT:** She gave me a [inaudible] identification [inaudible] for an ID card to be used for voting, free. I also noticed that there is also a sign at the information booth that says that you can ask about how to get a Wisconsin ID card for voting for free.

Wisconsin Department of Transportation

DMV Recordings

20161006-101628, Portage

**MAN 1:** This is [inaudible], and today's date is October 6<sup>th</sup>. I'm out at the Portage DMV located at 260 East Ridge Drive, and I'll be going in.

[Enters building, waits in line, 00:10 – 4:36]

**MAN 2:** [Inaudible].

**MAN 1:** How are you? I've got a question about [inaudible] get your ID to vote.

**MAN 2:** Sure.

**MAN 1:** My uncle just moved back here in to Wisconsin . . .

**MAN 2:** Okay.

**MAN 1:** . . . so I'm trying to help him out.

**MAN 2:** Sure.

**MAN 1:** Uh, he basically floated around the country job to job and . . .

**MAN 2:** Okay. Uh . . .

**MAN 1:** . . . and, um, he's living in, um, Madison . . .

**MAN 2:** [Inaudible] Madison?

**MAN 1:** . . . but he doesn't have a, really, a steady home.

**MAN 2:** Okay. We have, um, two locations there.

**MAN 1:** [Inaudible].

**MAN 2:** And he can go to any of them, of course. But there's one on, uh, off of University Avenue . . .

**MAN 1:** Okay.

**MAN 2:** . . . and another over by, uh, called Bartillon Drive kind of by the airport.

**MAN 1:** Okay.

**MAN 2:** Uh, either of those stations would be able to help him out. Um, we don't really want to give out any information that might be wrong, because we don't know all the details of . . .

**MAN 1:** Right.

**MAN 2:** . . . everybody's situation.

**MAN 1:** Sure.

**MAN 2:** So we'll give you the number. You can have him call, and he can explain to them what . . .

**MAN 1:** Okay.

**MAN 2:** . . . what he's got, what he needs, and they can give you an exact answer.

**MAN 1:** Yeah.

**MAN 2:** We just don't want to speculate and give out some bad info.

**MAN 1:** Yeah. I know he doesn't have a, he doesn't have a license. He had a temp [inaudible] but . . .

**MAN 2:** Oh, had a temp one, uh, in Wisconsin?

**MAN 1:** In Illinois, no, in Illinois.

**MAN 2:** Oh, in Illinois? Okay.

**MAN 1:** Primary grew up there, so . . .

**MAN 2:** Uh, sure. They'll, uh, they'll be able to get him all fixed up. They're kind of the gurus on everything ID card.

**MAN 1:** Okay. And he can get that to, to vote then?

**MAN 2:** Yep.

**MAN 1:** Okay. All right. Thank you very much, sir.

[Leaves building]

**MAN 1:** [Inaudible] the informational sheet to call the Voter ID hotline, um, number for any questions in the process through the [inaudible] . . .

Wisconsin Department of Transportation

DMV Recordings

20161006-112300, Wautoma

**MAN:** This is [inaudible]. Today is October 6<sup>th</sup>. I'm at the Wautoma DMV located at 715 West Main Street, and I'll be going in.

[Enters building, waits in line 00:11 – 4:40]

**WOMAN:** Hi.

**MAN:** Hi. How are you?

**WOMAN:** Good.

**MAN:** I notice you got the sign for getting an ID card for voters.

**WOMAN:** Okay.

**MAN:** That's my question. My mother-in-law just moved in with us from Florida because of health reasons . . .

**WOMAN:** Mm-hmm.

**MAN:** She, um, has a Social Security card. She never drove. She's 86 years old. She drove before but doesn't have a license anymore. Um, I can't find her birth certificate either . . .

**WOMAN:** [Inaudible].

**MAN:** I don't know where it is.

**WOMAN:** [Inaudible] do you know where she was born?

**MAN:** U.S. [Laughs].

**WOMAN:** State?

**MAN:** Uh, Florida.

**WOMAN:** Oh, okay.

**MAN:** So she's lived in Florida.

**WOMAN:** Sure. Um, you know, a couple things we can do. W-, she can get a paper that will allow her to vote.

**MAN:** Okay.

**WOMAN:** If she wanted an actual ID card, then we would need to see the birth certificate.

**MAN:** Okay.

**WOMAN:** [Inaudible].

**MAN:** I'd have to ask my wife on that one.

**WOMAN:** Mm-hmm. [Inaudible].

**MAN:** But, I mean, she just moved up here, so all the stuff is kind of . . .

**WOMAN:** Sure.

**MAN:** . . . in boxes and everything else.

**WOMAN:** Oh, yeah.

**MAN:** Um, [pause] . . .

**WOMAN:** Do you want the paperwork to kind of get started filling it out?

**MAN:** Yeah. If you would. If we get that, do you think we'll get that in time for the voting . . .

**WOMAN:** Oh, yeah.

**MAN:** . . . next month? Okay.

**WOMAN:** Yeah. Five, within five days . . .

**MAN:** Five days?

**WOMAN:** . . . she gets it. Yeah.

**MAN:** Okay.

**WOMAN:** Yeah. The thing is that, you know, it's going to say on this for voting purposes only.

**MAN:** Okay.

**WOMAN:** So if she needs to do stuff [inaudible] open a bank account, that's what's going to become a problem.

**MAN:** Okay. At least that's a place to start at least.

**WOMAN:** Yeah.

**MAN:** Okay.

**WOMAN:** Um, I can also give you the address of where to write in Florida to get a birth certificate.

**MAN:** Okay. [Pause].

**WOMAN:** Is she able to fill this out herself, or no?

**MAN:** Oh, yeah. Yeah.

**WOMAN:** If not, just write that it was filled out by daughter or something . . .

**MAN:** Okay.

**WOMAN:** . . . to that effect. So that when you look at the handwriting, we know [inaudible].

**MAN:** Right. [Pause].

**WOMAN:** So she, she is able to come in and get a picture taken and everything.

**MAN:** Yeah. She should be fine doing that.

**WOMAN:** [Inaudible].

**MAN:** She can't s-, stand for long periods of time, but that . . .

**WOMAN:** [Inaudible]. [Pause]. Um, so this is what we would need from, uh . . .

**MAN:** Okay.

**WOMAN:** And then, you know, if she has that Florida ID, she can bring that in.

**MAN:** Okay.

**WOMAN:** And right here [inaudible] . . .

**MAN:** Okay.

**WOMAN:** . . . [inaudible] get a birth certificate from Florida.

**MAN:** Okay. Great.

**WOMAN:** Oh, it, it gets everything.

**MAN:** Oh, everything.

**WOMAN:** [Inaudible] blah, blah, blah, blah, blah.

**MAN:** Okay.

**WOMAN:** All righty?

**MAN:** Great. Thank you much.

**WOMAN:** [Inaudible].

**MAN:** All right. Have a good day.

[Leaves building, unrelated discussion]

**MAN:** I noticed several signs for the, um, getting an ID card to vote is free in the office, and she also gave me a DMV Administrative Petition Unavailable Documentation to fill out to get a voter's ID, and she also gave me information about getting a birth certificate out of Florida.



Wisconsin Department of Transportation

DMV Recordings

20161006-132747 Stevens Point

**SERGEANT:** This is Sergeant Craig Lindgren. Today is October 6<sup>th</sup>. I am out at the Stevens Point DMV located at 1001 Maple Bluff Road, suite #2, and I'll be going in.

[Walking into the DMV 00:12 – 00:36]

**SERGEANT:** Thank you.

[Waiting in line 00:48 – 01:20]

**WOMAN:** Hi, how are you today?

**SERGEANT:** Good, how are you?

**WOMAN:** Good.

**SERGEANT:** Quick question, my mother-in-law moved up here from Florida. She's got some health issues. Um, so she's going to be staying with us. She's been here for a month. Um, she wants to vote.

**WOMAN:** Okay.

**SERGEANT:** She doesn't have a driver's license. She's 86 years old.

**WOMAN:** Okay.

**SERGEANT:** She's got a Social Security card.

**WOMAN:** She does?

**SERGEANT:** Yeah.

**WOMAN:** That would work too.

**SERGEANT:** But I can't find her birth certificate at all, but . . .

**WOMAN:** Okay. That would work too, if she were to bring that in. Um, there's also a number on here . . .

**SERGEANT:** Okay.

**WOMAN:** . . . that if you guys have any questions, just give that a call.

**SERGEANT:** Okay. Is there paperwork that she needs to fill out, or is anything that we can . . .

**WOMAN:** Um, there's also this paperwork.

**SERGEANT:** Okay.

**WOMAN:** And then you just mark, free for voting.

**SERGEANT:** Mm-hmm.

**WOMAN:** For that.

**SERGEANT:** Okay. And just call this number here?

**WOMAN:** Mm-hmm.

**SERGEANT:** And she has to physically come in here then?

**WOMAN:** Um, if, if she can, to get her picture on the voter . . .

**SERGEANT:** Okay. All right.

**WOMAN:** Yeah, call that number.

**SERGEANT:** All right. Thank you very much. All right.

[Walking out of the DMV office 02:11 – 02:31]

**SERGEANT:** Oh, she provided me with the Wisconsin Identification application, and it says all ID cards used for voting are free. Check the box. Also a DMV, uh, correction, Voter ID Hotline number. She provided me with that as well. And there were, um, several, um, signs indicating that, uh, ID cards were free throughout the, uh [inaudible], particularly at the information desk.

Wisconsin Department of Transportation

DMV Recordings

20161006-122929 Wisconsin Rapids

**SERGEANT:** This is Sergeant Lindgren(?). Today is October 6<sup>th</sup>. I am at the Wisconsin Rapids DMV state office building, located at 1681 2<sup>nd</sup> Avenue. And I'll be going in.

[Walking into the DMV office and waiting in line 00:13 – 08:38]

**WOMAN:** [Inaudible].

**SERGEANT:** Hi, how are you?

**WOMAN:** Good, how are you?

**SERGEANT:** Question, uh, my uncle just moved back here to Wisconsin.

**WOMAN:** Sure.

**SERGEANT:** He's been living job to job throughout the states.

**WOMAN:** Mm-hmm.

**SERGEANT:** And he wants me to help him get a, um, ID to vote.

**WOMAN:** Sure.

**SERGEANT:** Um, he primary grew up in Illinois. I know he did have his temps. They were a long time ago, about ten years ago. So he's never had a DL.

**WOMAN:** Sure.

**SERGEANT:** What, what do we need to do to start? I saw that you had this hotline, Voter ID Hotline.

**WOMAN:** Um, yeah, that hotline is a really good, um, resource for any additional questions, but I'm going to give you all the paperwork today.

**SERGEANT:** Okay.

**WOMAN:** It's a pretty simple process. Let me [pause], so here is, um, one of the forms that he'll be filling out.

**SERGEANT:** Okay.

**WOMAN:** Here's the other one.

**SERGEANT:** All right.

**WOMAN:** So he's going to fill this out. This is, um, just his basic information. This is going to be a little bit more in depth.

**SERGEANT:** Okay.

**WOMAN:** Um, when he's finished, we do actually need him here, um . . .

**SERGEANT:** Okay.

**WOMAN:** . . . at the DMV. We do need to take a photo.

**SERGEANT:** Okay.

**WOMAN:** Um . . .

**SERGEANT:** He's living over in Nekoosa, so that shouldn't be a problem, I don't, do you have a . . .

**WOMAN:** No, and, um, and it's fine like if he's, um, whenever.

**SERGEANT:** Okay.

**WOMAN:** Yep, and then, um, he'll come in, we'll get a photo, we'll get those things taken care of, and we'll get a receipt to him.

**SERGEANT:** How long does it take for him to get this? Will he get it in time to vote?

**WOMAN:** Yes, um, if he comes, if he comes in soon, uh, he'll get it in five days.

**SERGEANT:** Five days.

**WOMAN:** Um, it comes from Madison, so we don't actually give it to you here over the counter.

**SERGEANT:** Okay.

**WOMAN:** If he comes in, you know, a day or two before the election, actually, we're going to hand it to him. So he'll definitely have an ID to vote.

**SERGEANT:** Okay. All right. Thank you very much.

**WOMAN:** Yep, have a good day.

**SERGEANT:** You too.

[Walking out of the DMV office 10:12 – 10:22]

**SERGEANT:** Several posters throughout the, uh, DMV office indicating that you get a free ID card and how the process goes, and they also have the, um, Voter ID Hotline number on the counter before you come up to the, uh, information booth.