Great. Pls discuss w/sue - we will be in escambia tomorrow.

----- Original Message -----  
From: Taff, Peggy  
To: Palmer, Donald L.  
Sent: Mon Apr 28 20:48:54 2008  
Subject: Re:Procedure  

My staff and I are ready and the internal BVRS procedure is ready. Just a few procedure questions for Sue such as what staff is to do if after implementation we receive file for verification with no image. Right now we either override or send to county, will we have the option to send back to her until image received. Just a few things to tie up on draft but we are ready. We have already met with staff.

Sent from my BlackBerry Wireless Handheld

----- Original Message -----  
From: Palmer, Donald L.  
To: Taff, Peggy  
Subject: Re:Procedure  

Not implemented but testing is finishing up. we are day or two away from turning on.

we need to be ready.

We may need message to send out wednesday.

----- Original Message -----  
From: Taff, Peggy  
To: Palmer, Donald L.  
Subject: Re:Procedure  

Mark and I have been working on this and it will be ready by cob tomorrow. Have you heard whether or not Sue has implemented this change yet?

Sent from my BlackBerry Wireless Handheld

----- Original Message -----
From: Palmer, Donald L.
To: Taff, Peggy
Subject: Procedure

Have you been able to draft the internal procedure for handling images/applications for verifications. We need to put these procedures down on paper for our folks and separate memo to SOE. Time is of the essence. If you can have something by eob tomorrow, I want to be able to implement internally and send email that no application will be verified w/o image and after standard 3 days, we will notify the county.

Dlp

Please take a few minutes to provide feedback on the quality of service you received from our staff. The Florida Department of State values your feedback as a customer. Kurt Browning, Florida’s Secretary of State, is committed to continuously assessing and improving the level and quality of services provided to you. Simply click on the link to the "DOS Customer Satisfaction Survey." Thank you in advance for your participation.

DOS Customer Satisfaction Survey: http://survey.dos.state.fl.us/index.aspx?email=DLPalmer@dos.state.fl.us

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DOS Customer Satisfaction Survey: http://survey.dos.state.fl.us/index.aspx?email=PTaff@dos.state.fl.us

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DOS-2704

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DOS-2704
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email=DLPalmer@dos.state.fl.us