To All:

Please see attached memorandum from Donald L. Palmer, Director of the Division of Elections. This memo is regarding a new procedure implemented today with FVRS records in which there is a delay in scanned images.

Please let me know if you have any questions.

Thank you,

Peggy J. Taff
Chief, Bureau of Voter Registration Services
Florida Department of State
Division of Elections
(850) 245-6290

Please take a few minutes to provide feedback on the quality of service you received from our staff. The Florida Department of State values your feedback as a customer. Kurt Browning, Florida's Secretary of State, is committed to continuously assessing and improving the level and quality of services provided to you. Simply click on the link to the "DOS Customer Satisfaction Survey." Thank you in advance for your participation. DOS Customer Satisfaction Survey

5/15/2008 D0S-2680
This response is provided for reference only and does not constitute legal advice or representation. As applied to a particular set of facts or circumstances, interested parties should refer to the Florida Statutes and applicable case law, and/or consult a private attorney before drawing any legal conclusions or relying upon the information provided.

Please note: Florida has a broad public records law. Written communications to or from state officials regarding state business constitutes public records and are available to the public and media upon request unless the information is subject to a specific statutory exemption. Therefore, your e-mail message may be subject to public disclosure.
TO: Supervisors of Elections  
FROM: Donald Palmer, Director  
Division of Elections  
DATE: April 30, 2008  
SUBJECT: Delays in Scanning Images  

It has come to our attention that there have been occasional county delays in scanning images of voter registration applications and signatures into the Florida Voter Registration System (FVRS). As you will recall, the county processing the application is responsible for scanning and indexing the application into FVRS no later than 3 days from input. See Florida State Association of Supervisors of Elections' FVRS Protocols (see section 1(f)).

In order to assist you and to ensure that voter registration applications are timely and properly processed in accordance with established procedures, the Department of State, Bureau of Voter Registration Services, will generate a daily report. This report will identify any voter records in each county for which images have not been scanned within 3 business days. Upon receipt of that report, we ask that you immediately scan, clip, and upload the images identified as missing for those voter records.

Your cooperation in this matter is greatly appreciated. If you have any questions, please do not hesitate to contact Peggy Taff, Bureau Chief, Bureau of Voter Registration Services, at (850) 245-6290.